**Hear from a selection of Healthcare Professionals working in a hospital setting within NHS Ayrshire & Arran in Scotland…**

“I often see iSIMPATHY entries in medical notes. The sticker is very noticeable, the handwriting is always clear, with good presentation. The content is concise and contains useful advice on medicines which I often utilise and considers issues with a much deeper focus than I would otherwise. Very much valued work”

‘iSIMPATHY reviews are very useful on ward rounds, not just for the in-depth review and information/actions done or recommended, but for triggering discussions around other care issues which have not been addressed previously. So, a recommendation on a particular condition might make me consider a different avenue for investigation or treatment, which only leads to improvement in overall care of the patient… It is a fantastic service, with the time to delve further into patient history and to have real discussions with the patient’

**FY2 Medic**

**What are your thoughts on the iSIMPATHY project?**

“iSIMPATHY pharmacists are picking up things we have maybe missed and it’s very useful to have the time to investigate medications thoroughly!”

“I love the iSIMPATHY notes, it’s really clear information on the care plan and IDL. It really helps when we are verifying and dispensing the prescription”

**Hospital Pharmacist**

**Hospital Consultant**

**Hospital Consultant**